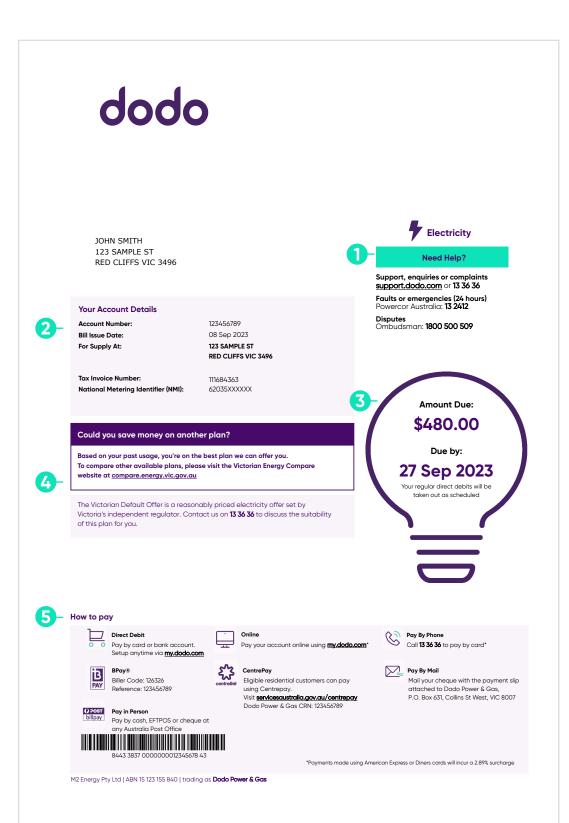


# Understanding your Dodo Electricity Invoice



1)- N

## - Need Help

This section includes important details if you want to contact Dodo.
Also included is the contact information of your Distributor and Ombudsman, should you need to reach out to them.



### Account Details

Your account number is specific to your electricity account and should be quoted when you contact us. Your NMI is the unique number to identify the electricity meter at the premises specified.



### - Amount Due

This section will contain the amount due and when to pay it by. If there is an overdue amount you will find it here.



## Compare Plans

From time to time in this section, we'll compare your plan with other generally available plans.



## How to Pay

Dodo has a range of convenient payment options just choose one that suits you.

If you're paying in person at a post office, remember to take your bill so that the barcode can be scanned to process your payment.

If paying by cheque, don't forget to mail the payment slip from the last page, together with your cheque.



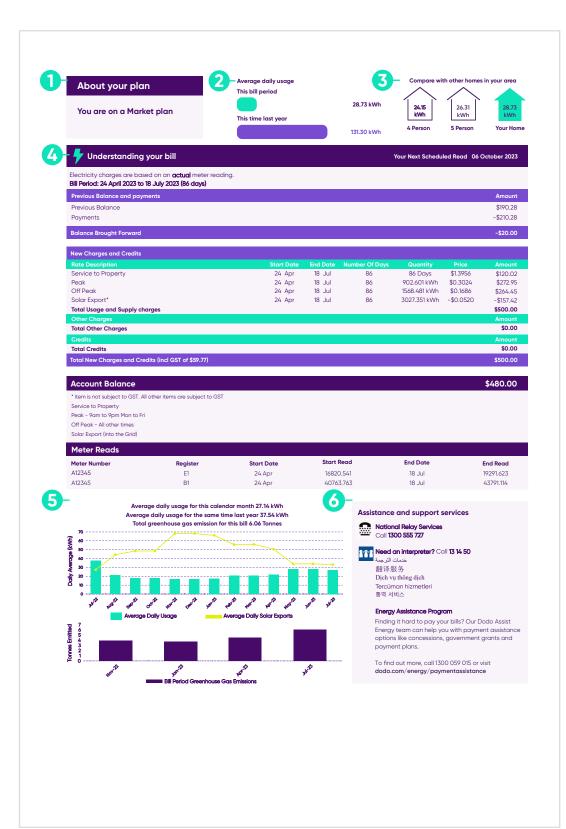
# Understanding your Dodo Electricity Invoice



- Average daily usage
  A summary view of your
  average daily usage
  compared to the same time
  last year.
- Compare with other Homes
  This graph provides a
  comparison of your electricity
  usage with other homes in
  your area.
  - Understanding your bill
    This section tells you whether your bill is based on an estimated or actual read, as well as the date of the next scheduled read. It also details the following components of your bill:
    - Your billing period
    - · Balance brought forward
    - Total charges include the cost of your usage and supply as well as any additional costs incurred.
       The charges are offset by any solar feed-in-tariff (if applicable).
    - Total credits include the total of all credits, discounts, concessions and adjustments applied to this bill.
    - Total GST is disaggregated
    - Account balance
    - Meter reads your meter read details that are used to calculate your bill for this billing period.
- Usage graph
  This graph displays your daily average usage for each calendar month for electricity and solar.

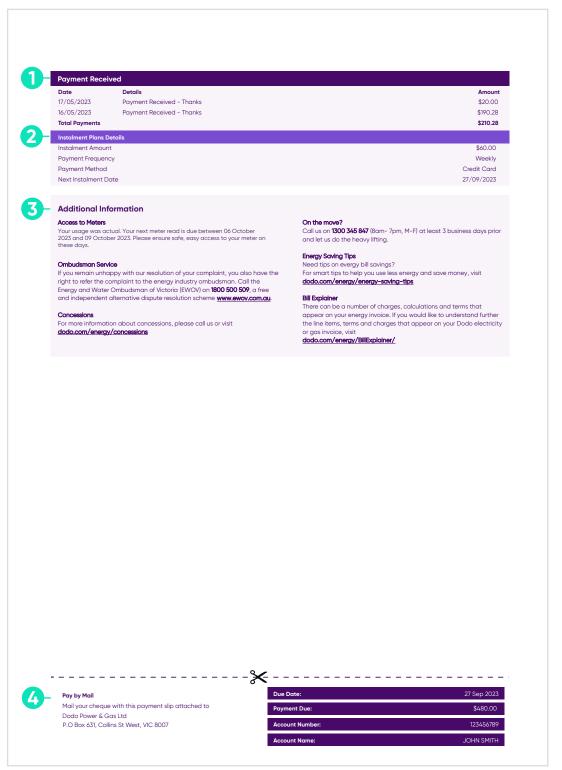
For business customers, the graph displays the total greenhouse gas emissions for each billing period.

6 - Assistance and Support Services
Here you'll find important
information about interpreters,
payment assistance and other
services offered.





## Understanding your Dodo Electricity Invoice



This section details all payments received since the issue of your previous invoice.

2 Instalment Plan Details
Your next scheduled instalment
is detailed here.

3 – Additional Information
Here you'll find information
relating to the provision of
meter access, moving your
electricity to your new home
and other important stuff.

Cheque Payment Slip
Detach this section and mail in
with your cheque.