



ClubTelco Sizzling Value Combo - Terms and Conditions

Your service provider is ClubTelco Pty Ltd ("ClubTelco") ABN 52 144 488 620. This document contains terms in addition to the Standard Customer Terms which form part of the contract between you and ClubTelco.

Sizzling Value Combo

Home Phone + Broadband + VoIP + Cordless Rental Phone

From just \$94.85 per month. **Minimum total cost over 24 months** is from \$2315.35 (based on HomeTalk homephone plan (\$29.95 per month), Bonus 2+ Metro 100GB (50GB peak and 50GB offpeak) broadband plan (\$49.95 per month for customers in Metro areas), and the goVoIP Aussie Pack (\$14.95 per month), the included modem (priced at \$39.95), broadband connection fee (priced at \$49.00) and the cordless rental phone (normally \$3.95 per month but supplied at no extra charge as part of this combo). A delivery fee of \$19.95 also applies.

1. To qualify for this Sizzling Value Combo Offer you must:
 - a. be a new customer;
 - b. take one out of each of the three groups of services listed in section 5 below ("Eligible Service");
 - c. enter into a 24 month contract which covers the three Eligible Services you have chosen; and
 - d. pass a credit check (as described in our Standard Terms & Conditions).
2. If you are already a customer of **ClubTelco**, you may not be eligible for this offer.
3. As part of this Sizzling Value Combo Offer you will receive:
 - a. a \$50 credit against the charges set out in your third monthly account;
 - b. the cordless phone at no extra charge (usual rental fee \$3.95 per month); provided your contract with us remains in force for its term and continues to cover three Eligible Services.
4. If you terminate or cancel:
 - a. the home phone service or cordless phone rental within the first 12 months of your contract term, an early termination fee of \$79.00 applies;
 - b. the broadband service before the end of your contract term, an early termination fee of \$200 applies;
 - c. the VoIP service before the end of your contract term, an early termination fee of \$50 applies; and
 - d. any of the three Eligible Services you have chosen before the end of your contract term, (and you do not replace the service(s) in question with another Eligible Service(s)), in addition to incurring the termination fees set out above, you will no longer qualify for this Sizzling Value Combo Offer and the fees we charge you for the **ClubTelco** services that you retain may increase.
5. For this combo, one option from each of the three following product plan types must be supplied:
 - a. Any one of the following home phone plans:

- HomeTalk
- HomeTalk Anytime Cap
- HomeTalk Anytime Cap 150
- HomeTalk Unlimited Evenings
- HomeTalk Mobile Combo Cap 59
- HomeTalk Mobile Combo Cap 79
- HomeTalk Mobile Combo Cap 59
- Naked DSL Phone \$19.95

b. Any one of the following Broadband plans:

- Bonus 2+ Metro 50+50
- Bonus 2+ Metro 50+70
- Bonus 2+ Metro 50+80
- Bonus 2+ Metro 50+100
- Bonus 2+ Metro 80+100
- Bonus 2+ Regional 50+50
- Bonus 2+ Regional 50+70
- Bonus 2+ Regional 50+80
- Bonus 2+ Regional 50+100
- Bonus 2+ Regional 80+100
- Bonus 1500 20+20

c. Any one of the following VoIP plans:

- goVoIP Aussie Pack
- goVoIP Aussie Plus Pack
- goVoIP Aussie Biz Plus Pack
- goVoIP Aussie & World Pack
- goVoIP Aussie Plus & World Pack
- goVoIP Aussie Biz Plus & Biz World Pack

6. **ClubTelco** standard rates and charges for the plans chosen apply. In particular, where the HomeTalk National Cap Special applies to the Home Phone plan option chosen and calls are being made from a landline, per minute rates will apply after the HomeTalk National Cap Special one hour time limit is exceeded.
7. The ADSL2+ Metro Bonus 50+50 plan is \$49.95 per month for customers in Metro areas. If ADSL2+ is not available, then where possible the Bonus 1500 20+20 plan will be supplied (\$49.95 for both Metro and Regional customers).
8. Included modem is a standard 4 Port Home Networking Gateway which enables up to four computers to be connected to the modem using standard ethernet cables. A \$39.95 fee plus a \$19.95 delivery fee will be applied to your first invoice to ship this subsidized hardware to your premises.
9. The broadband connection is included with this 24 month Sizzling Value Combo Offer for a one off fee of \$49.00.
10. A headset with microphone (and compatible PC with an active internet connection) or ATA (analog telephone adaptor) and telephone handset is required to utilize the VoIP service and is not included in this combo.
11. Make the most of your Sizzling Value Combo Offer - calls made through VoIP are usually better value than calls made through your landline, so ensure you make the most of your VoIP calling allowance.

12. Our Fair Use policy applies. Where your calls exceed any of the VoIP plan included limits, then standard VoIP call rates apply (these can be found on www.clubtelco.com).

This Sizzling Value Combo Offer may be withdrawn at any time, at the sole discretion of **ClubTelco**.

13. No other promotional offer is available with this Sizzling Value Combo Offer.

14. See www.clubtelco.com for full details of our Standard Customer Terms, Fair Use Policy, rates and charges.