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## Solar Giveaway Competition – Terms & Conditions

### 1. Who can enter

- a. You may enter the Competition if:
  - i. you are an Australian resident over 18 years of age and based in either Victoria, New South Wales or Queensland;
  - ii. you own your own home;
  - iii. the Prize is conditional on the winner entering into an agreement with the Supplier and DPG for supply and installation of the solar panels; and
  - iv. you meet the Prize Conditions prescribed below (the “**Eligible Entrant**”).
- b. Entry is not open to:
  - i. owners of apartment blocks including embedded networks;
  - ii. employees of Vocus including contractors;
  - iii. business customers;
  - iv. households that have solar panels already installed; and
  - v. non-household owners (i.e. tenants) (“**Excluded Entrants**”).

### 2. How to enter

- a. The competition commences on 15 02 2024 at 12:00 (AEDT) and concludes on 15 04 2024 at 11:59 (AEST) (the “**Promotional Period**”).
- b. During the Promotional Period, the Eligible Entrant must successfully sign up to a residential DPG Electricity Plan with the retailer solar feed-in tariff that is relevant in the Eligible Entrant’s jurisdiction at the time the Prize is installed.
- c. On the date of the draw, DPG must be the Financially Responsible Market Participant (FRMP) or have a valid pending transfer into DPG (having signed up to a DPG Electricity Plan). For the avoidance of doubt, valid means providing all details necessary for DPG to process a transfer.
- d. Each successful residential DPG Electricity Plan sign up will receive one entry into the draw. An additional entry can be gained by successfully signing up to a residential DPG Gas Plan.
- e. Eligible Entrants may only submit one entry per successful fuel sign up at the same Eligible Residential Property premises.

### 3. Prize Details

- a. There are five (5) Prizes to be won.
- b. Each Prize Winner wins an installed solar system up to 10kWh capacity (the “**Prize**”).
- c. Each installed solar system is valued at up to \$12,000 (GST inclusive).
- d. The Prize or any part of it is not redeemable for cash, not refundable, not exchangeable for other goods and services. The Prize components may alter at DPG’s sole discretion.
- e. An accredited 3<sup>rd</sup> party Supplier will be engaged for the supply and installation of the Prize.
- f. DPG in its sole discretion, shall have the right to assign any of its rights or obligations in relation to the Small Scale Technology Certificates (STC) to the 3<sup>rd</sup> party Supplier without notice to the Prize Winner.

### 4. Prize Conditions

The Eligible Entrant must comply with the following Prize Conditions:

- a. It is the Eligible Entrant’s responsibility to ensure that their roof is adequate and suitable for the installation of a solar system.
- b. It is the Eligible Entrant’s responsibility to ensure that they are not in breach of any strata title bylaws by installing a solar system on their roof.
- c. If any changes to the Eligible Entrant’s premise or surrounding environment requires works to ensure that it meets the Supplier’s installation standards, then such costs incurred will be borne by the Eligible Entrant.
- d. In order to accept the Prize, the Winner:
  - i. must enter into an agreement with DPG and the Supplier for supply and installation of the solar panels; and
  - ii. acknowledges that the ongoing legal relationship relating to the supply and installation of the solar panels will be between the Winner and the Supplier and that the Promotor’s obligations are limited to payment of the solar panels.

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**5. The Draw & Winner Notification**

- a. Five (5) entries will be drawn randomly from the pool of Eligible Entrants, those entries will be the prize winners ("Prize Winner").
- b. The draw will take place at Level 10, 452 Flinders Street, Melbourne 3000 Australia on 22 04 2024 at 1:00PM AEST and the Prize Winners will be notified by phone call and/or by email, within two (2) business days of the draw. This will include the particulars of how the Prize is to be delivered and installed.
- c. The Winner has five (5) business days from the time that they are notified via phone and/or email to confirm their residential addresses. If the Winner is not contactable or fails to confirm their current residential address, the Winner forfeits their right to a prize.
- d. Subject to the requirements of any State legislation, an unclaimed prize draw (including in relation to prizes that have been forfeited) will take place at the same place as the original draw and at the same time on 20 05 2024. The winner(s) of the unclaimed prize draw will be notified by phone and/or by email within two (2) business days of the draw. This will include the particulars of how the prize is to be delivered and installed.

**6. General Conditions**

- a. By entering the competition, the Eligible Entrants agrees to comply with these terms and conditions.
- b. The Eligible Entrant agrees to DPG's use of the entry submitted under this competition for other marketing purposes including for use as a testimonial.
- c. The Prize Winner authorises DPG to use their names and photograph for publicity purposes and agrees to reasonably co-operate with the DPG in publicising the Competition.
- d. DPG reserves the right, at its sole discretion to:
  - i. suspend or discontinue the Competition, and any decision on the competition;
  - ii. extend the promotion period;
  - iii. verify the validity of entries and entrants (including an entrant's identity, age and place of residence);
  - iv. disqualify any entry of any Entrant who tampers with the entry process, who submits an entry that is not in accordance with these Terms & Conditions or who has, in the opinion of DPG, engaged in conduct in entering the competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the competition and/or DPG;
  - v. request that the winner provides proof of identity and proof of eligibility to claim the prize; and
  - vi. deny the prize to an individual whose identity is unable to be verified to the satisfaction of DPG if there is a dispute as to the identity of an entrant;
  - vii. if the Prize Winner cannot provide suitable proof of identity, to the satisfaction of DPG, the Winner will forfeit the prize in whole and no substitute prize will be offered.
  - viii. DPG's decision regarding the results of the draw, deciding the Prize Winner and the conduct of the competition and draw will be final.

**7. No Liability of DPG**

- a. Should an Eligible Entrant's contact details change during the Promotional Period, it is the Eligible Entrant's responsibility to notify DPG. A request to access or modify any information provided in an entry should be directed to DPG.
- b. DPG accepts no responsibility for the warranty of the prizes offered in this competition. DPG makes no representations or warranties as to the quality, suitability or merchantability or any goods or services offered as prizes. To the extent permitted by law, DPG is not liable for any loss suffered to person or property by reason of any act or omission, deliberate or negligent, by DPG or its employees or agents, in connection with the arrangement for the supply, or the supply, of goods and services by any person to a Prize Winner.
- c. The personal information of entrants will be collected and used by DPG for the purpose of conducting the competition, and entrants may be informed about the goods and services provided by DPG, related entities and its service providers. By entering this competition, entrants consent to the storage and use of their contact details and personal information for the purposes described in this clause and in accordance with applicable law. DPG may use or disclose an entrant's personal information to related entities or other appropriate third parties

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in accordance with its privacy policy. The privacy policy for DPG is available at <https://www.dodo.com/terms-policies/privacy-policy> or upon request.

**8. Permits**

**9. Definitions**

**Competition** means this solar giveaway competition held by the Promotor.

**DPG Electricity Plan** means a DPG market offer which is available on our website at <https://www.dodo.com/energy>

**DPG Gas Plan** means a DPG market offer which is available on our website at <https://www.dodo.com/energy>

**Eligible Residential Property** means a property located where DPG energy operates in Victoria, New South Wales & Queensland.

**Entrant or You** means a person entering this competition.

**Financially Responsible Market Participant (FRMP)** means that you are currently a DPG customer with an active account/service.

**Supplier** means the supplier and installer of solar panels engaged by DPG.

**Promoter** means M2 Energy Pty Ltd trading as DPG Power & Gas (ABN 15 123 155 840) ("DPG") of Level 10, 452 Flinders Street, Melbourne 3000 Australia.

**Winner** is the winner of the competition as determined by DPG in accordance with these terms and conditions.

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