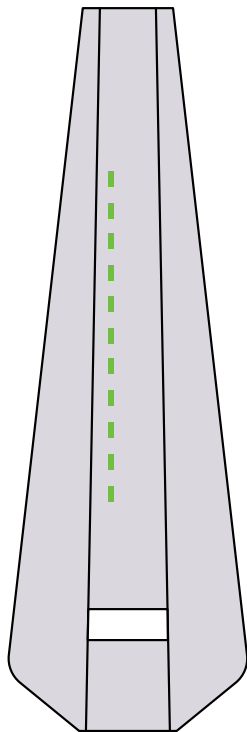


Kaon Modem Set-up Guide

Model Number: DG2144

What's included in the box?

1 x Modem



2 x Phone/DSL cables
(green and grey)

1 x Power adapter

2 x Ethernet cables
(yellow and blue)

1 x Kaon Modem
Set-up Guide

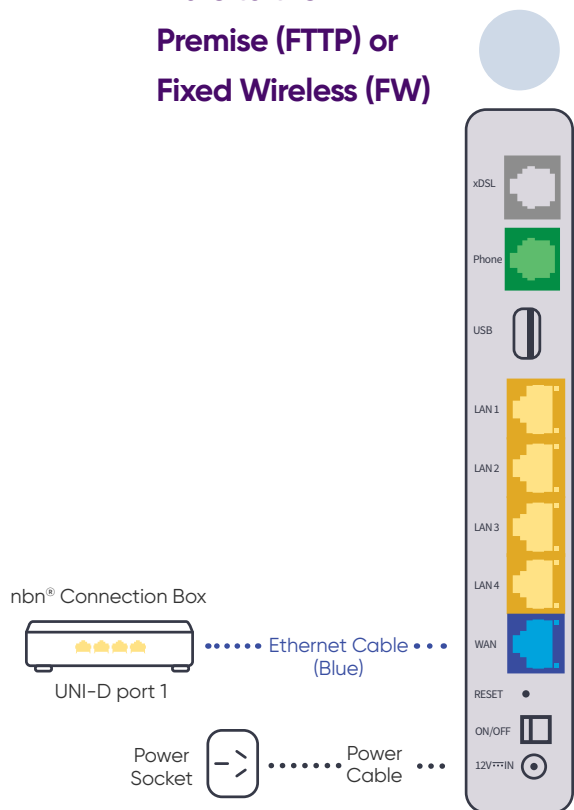
1. Connect the modem

a. Look for the coloured sticker on the box. Plug in the cables as per the set up instructions that match your sticker.

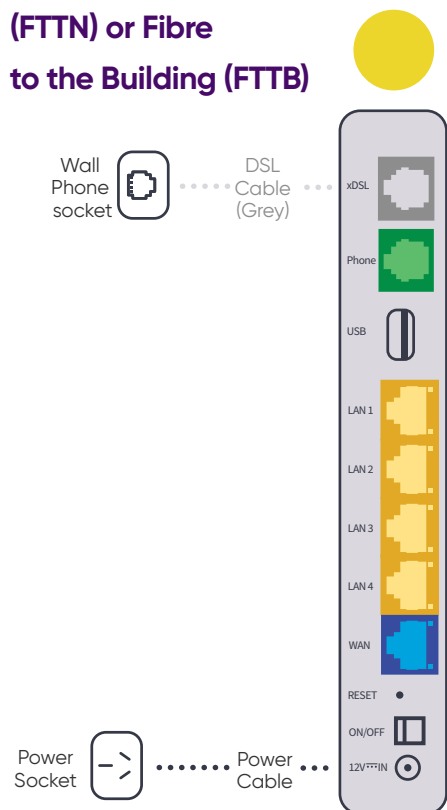
b. Switch on power at the wall socket and on the back of the modem.

*Important: These nbnTM technologies require two devices to work. Refer to the HFC or FTTC guides provided by nbn for instructions on how to set up the nbnTM Connection Box

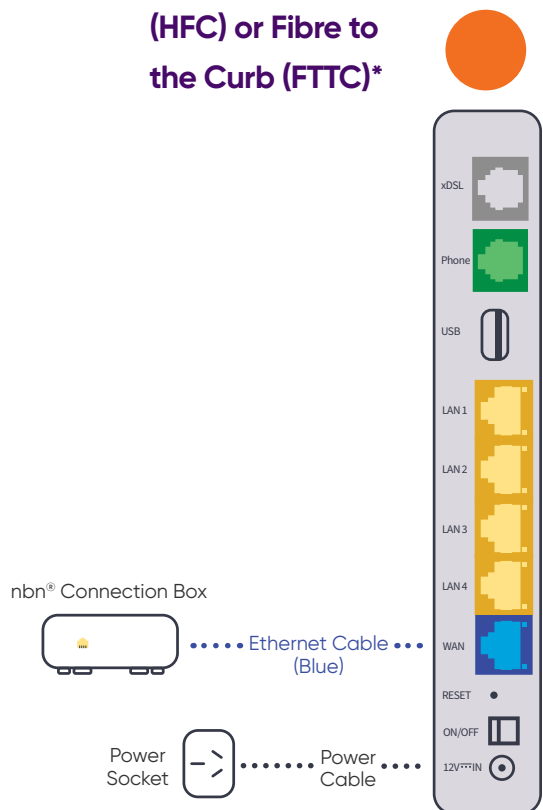
Fibre to the
Premise (FTTP) or
Fixed Wireless (FW)



Fibre to the Node
(FTTN) or Fibre
to the Building (FTTB)



Hybrid Fibre Coaxial
(HFC) or Fibre to
the Curb (FTTC)*



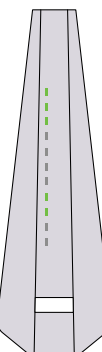
2. Wait for the green lights

These lights should be illuminated
on the front of the modem.

This can take several minutes.

Once the internet light is on your
service is connected.

- Power
- DSL/WAN
- Internet
- LAN1
- LAN2
- LAN3
- LAN4
- 2.4G
- 5G
- WPS
- PHONE



Having problems?

Your internet connection isn't working

Wait for the WAN/DSL & Internet lights to go green, connect your device either through Wi-Fi or via a cable to check if your internet connection is working.

Your Wi-Fi isn't working

Check the lights on the front and confirm 2.4G and 5G Wi-Fi lights are illuminated.

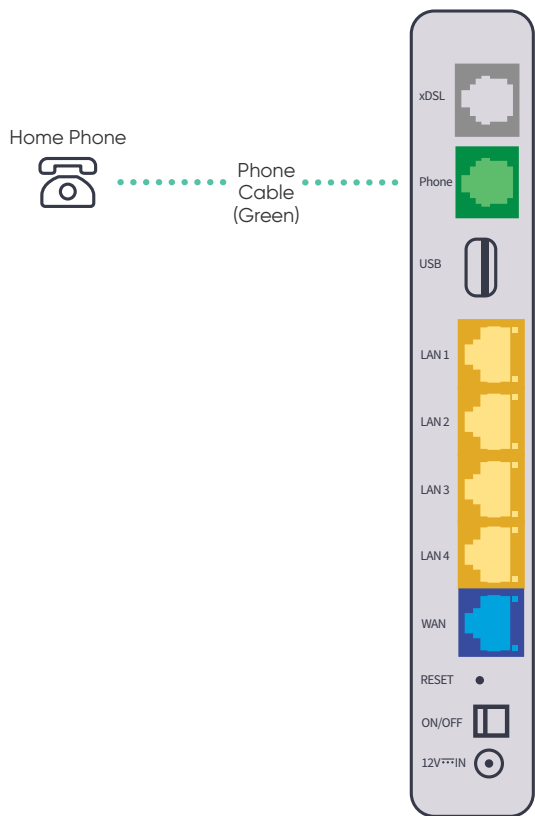
Try to connect again and make sure that you're using the password printed on the base of the modem. The password is case sensitive. If this does not resolve the issue, turn the modem off and back on again.

3. Phone set-up

If you have selected a Home Phone (VoIP) service, follow the instruction below to connect your phone.

a. Connect the phone cable between phone port (green) on modem and your home phone. Refer to diagram.

b. You will be ready to make a call when the green phone light on the front of the modem is on.



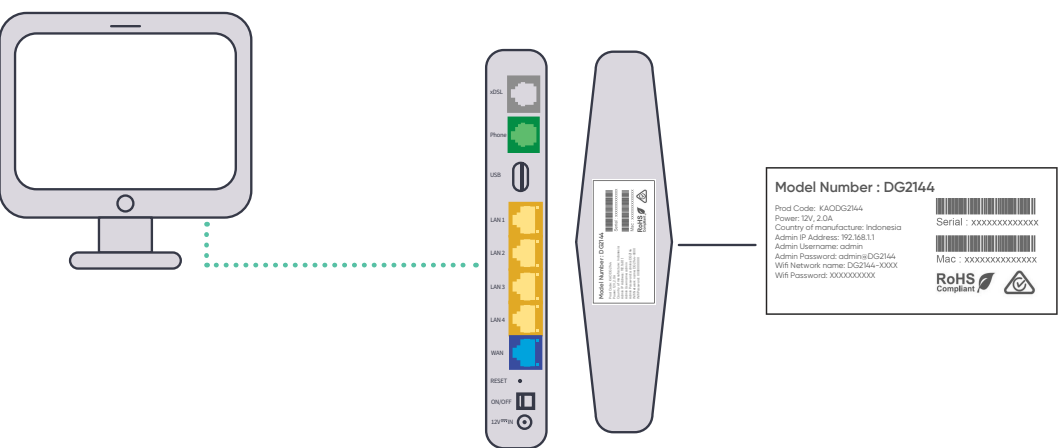
4. Connect your devices

Connect wirelessly (Wi-Fi)

Find the Wi-Fi Name and Wi-Fi Password printed on the sticker on the base of the modem.

To connect, choose the Wi-Fi Name on your device, then type in the Wi-Fi Password when prompted.

The password is case sensitive.



Connect with a cable

To connect a device, like a laptop or desktop computer, directly to the modem, plug one end of an ethernet (yellow) cable into a yellow LAN port on the back of the modem and the other end into your device.